

About us

This Ask EM App has been developed by the Monash Centre for Health Research and Implementation (MCHRI). MCHRI is a partnership organisation with Monash University and Monash Health.

MCHRI is a leading research and implementation unit that aims to create, synthesise, implement and translate clinical, health care and public health knowledge, underpinned by cross-sector end-user engagement, to deliver health impact. Monash University is listed in the top 1% of universities worldwide. Monash Health is the largest health service in the state of Victoria located across Melbourne, Australia.

Ask Early Menopause is a comprehensive, evidence-based application on Early Menopause. It has been designed together with women, for women, in collaboration with world-renowned Early Menopause experts.

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- **warrant that you are at least 16 years of age;**
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3. Information we collect

The App collects the following personal data in line with the use purposes explained in a subsequent section:

- IP address
- your display name
- your email address (for the purpose to log-on)
- phone number
- your year of birth (optional)
- country of residence (optional)
- height and weight (optional)
- information preferences (optional)
- self-diagnosis quiz responses (optional)
- selected QPL personalised questions to ask doctor (optional)
- simple search queries
- browsed topics and articles
- preferred articles
- duration of use of this App

4. Use of your information

The App uses your personal information for the following purposes:

1. To create a user profile and log in.

2. To provide information based on your needs and respond to your requests. The App may use your personal information to provide you with notices of new events and updates.
3. To provide targeted content to you and to improve your experience within the App.
4. The App may use your personal information, including the information gathered as a result of App navigation and electronic protocols, to help create and personalise App content, improve App quality, evaluate page response rates, conduct usability testing, and facilitate your use of the App (for example, to facilitate navigation and the login process, avoid duplicate data entry, and enhance security).
5. To get feedback or input from you. In order to deliver information services of most interest to our customers, from time to time, we may ask App users to provide us input and feedback (for example through surveys, usability studies, focus groups, research opportunities).
6. To protect the App information assets as well as your own personal data. The Monash University Information Security Program protects the confidentiality, integrity, and availability of App information assets by following a risk management approach based on policies, standards, guidelines, and procedures to meet security objectives while supporting research and operational goals.
7. We may use de-identified data to further Early Menopause research to help us understand the condition better and to contribute best practice and treatment of Early Menopause. We are a not for profit research organisation. All of the results of our research are provided free of charge to health professionals and women with Early Menopause.

5. You control your own information

You can control your information. If you are a registered user, you can review, revise, and correct the personal data that you have provided to the App.

If you would like to request access to or correction of your personal information from our database, please contact dataprotectionofficer@monash.edu.

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